

Resources for Pool Leaks:

Galaxy does not offer leak detection services. If you have located a hole in your liner and would like for a service tech to patch it, please see our maintenance page for hourly rates. <https://galaxyhomerecreation.com/services/pool-maintenance/>

- **Verifying if you have a leak or just evaporation** - <https://galaxyhomerecreation.com/why-is-my-pool-losing-water/>
- **Leaks on Pool Filters & pumps** - <https://galaxyhomerecreation.com/trouble-shooting-leaks-on-your-pump-and-filter/>
- **How to Patch a Vinyl Pool Liner** - <https://galaxyhomerecreation.com/how-to-patch-a-vinyl-pool-liner/>

Pool liners come with a manufacturer's warranty for seam separations.

Examples of a seam separations:



Sometimes liners can develop holes that are not in the seam. These holes can easily be patched even under water. Examples of holes that are not covered by warranty and would need to be patched by customer:



Keep in mind that it is important to maintain the appropriate amount of water in your pool to for stability and structure. Finding and patching a hole in a liner quickly is the key to keeping extra damages from occurring to the actual pool itself.

If you have determined you have a leak in the liner and need help locating the leak, follow these steps:

1. **If there is a visible wet area or you are losing water quickly:**
 - a. Often a pool dye test can be used to locate the leak and patch it.
 - b. These kits can be purchased online or at local pool stores
2. **If the water is dropping slowly or you don't see a specific area that is wet outside the pool:**
 - a. Let the water keep dropping until it comes to a stop.
 - b. Go around the top of the water line to locate hole.
 - c. If the hole in the liner is not in the seam it can be patched easily.

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3. **Seam Separations:**
 - a. If the hole appears to be a seam separation take a clear photo for us to submit to the manufacturer. Sometimes the manufacturer can determine if it is a seam separation by photo, but other times they will require a cut out section of the liner to be submitted for review.
 - b. Once clear photos of a seam separation are taken you can patch the area to maintain water level while the warranty is being submitted.
 - c. Liner warranties cover the liner only, not the labor. If a manufacturer requires a cut out of the liner to be submitted before approving warranty the liner and labor must be paid up front by the customer and the liner cost will be refunded once the warranty is approved.

****Remember to maintain appropriate water level to ensure structure of pool stays intact for above ground pools. ****

Tips for maintaining liner health:

1. Keep water balanced and don't let pool chemicals directly come in contact with your liner.
2. Don't overdo it with chlorine.
3. Maintain water level.
4. Don't drain the pool completely, even to do a deep clean. If the liner is drained for too long it can cause it to shrink, change shape, or become brittle.
5. Patch holes quickly. Small holes can be patched without having to drain pools and replacing the liner.
6. Make sure to carefully clean the water line with appropriate chemicals.
7. Use a cover over winter.